

Car Wash Membership Terms of Service

Membership Subscription

By subscribing to our Car Wash Membership, you authorize Blue Hippo Car Wash to automatically charge your credit card each month on the anniversary date of your initial purchase. This subscription will continue until you cancel it by submitting a request through our website's cancellation form, calling or stopping by the office with at least seven days' notice before your next billing date. No refunds or credits are available for partial periods.

SMS and Email Communications

As a member, you may opt-in to receive promotional alerts, updates, and important communications via SMS and email. By opting in, you consent to receive automated messages to the phone number and email address you provided. Frequency of messages may vary, and message and data rates may apply. You can opt-out at any time by sending "STOP" to the short code for SMS or following the unsubscribe link in emails.

Privacy Policy

We are committed to protecting your privacy. Personal information such as your phone number, email, full name, address, and vehicle description will be used strictly in accordance with our Privacy Policy to administer services and will not be shared or used for any other purposes.

Changes and Cancellations

Members can manage their accounts online to discontinue, pause, or change plans and update payment information. Requests to cancel or modify memberships must be made with sufficient notice as outlined above. Blue Hippo Car Wash reserves the right to modify, suspend, or cancel memberships at any time.

Terms and Conditions

Membership is for ONE vehicle only and is valid during normal business hours. We reserve the right to close or modify hours due to weather, equipment maintenance, or special events. Rates and terms are subject to change, and we reserve the right to amend these Terms of Service at any time.

Contact Information

For assistance or to manage your membership, please visit or contact our Customer Success Center. For SMS or email communication preferences, you may opt-out or contact us as detailed in the communications sent to you.

By subscribing to our Car Wash Membership and opting into SMS and email communications, you agree to these Terms of Service and acknowledge that you have read and understood our Privacy Policy.